

# Threat Mitigation Knowledge Hub

Empowering organisations with real-time cyber threat intelligence in Mauritius

# **TERMS AND CONDITIONS**

#### **OVERVIEW**

Threat Mitigation Knowledge Hub is the national platform for sharing cyber threat information and intelligence which can be used by organisations to improve their cybersecurity posture, minimize risks and prevent cyber-attacks.

Threat Mitigation Knowledge Hub is administered by the Computer Emergency Response Team of Mauritius (CERT-MU), which has been set up as per Section 38 of the Cybersecurity and Cybercrime Act 2021.

The Terms and Conditions set out below apply to the Threat Mitigation Knowledge Hub Platform and are the primary means by which information sharing, handling, confidentiality, liability and acceptable behaviour are established.

By registering on the platform and accessing the Threat Mitigation Knowledge Hub Back-End, a Member acknowledges having read, understood and hereby agree to be bound by and act strictly in accordance with each and every term or condition.

The Terms and Conditions are governed by and will be construed in accordance with the laws of Mauritius.

## **OBJECTIVES**

The objectives of Threat Mitigation Knowledge Hub Membership Programme for cyber threat information sharing are to:

- Provide a collaborative platform for sharing information to give a better visibility of cyber security situational awareness
- Cultivate local collaborative culture among the industry for effective cyber security information sharing
- Facilitate cyber threat information sharing in a secure and confidential environment.
- Develop a better understanding of the different techniques that cybercriminals are using to carry out cyber-attacks.

- Help organisations to improve their cyber defence capability.
- Stay ahead of current trends and emerging cyber threats.
- Enhance the overall cyber resilience of Mauritius.

These terms and conditions aim to implement the Programme in an effective way through a highly participative, fair, open and transparent process in pursuit of its objectives.

#### **TERMS AND CONDITIONS**

- 1. The Threat Mitigation Knowledge Hub Membership Program is free and open to organisations in the public and private sectors, including critical sectors and academia. To join the Program, a representative of the organisation will have to register on the Membership page on the portal along with all required information.
- 2. Membership to Threat Mitigation Knowledge Hub can be revoked at any time by CERT-MU, in its sole discretion, for any reason including but not limited to abuse or breach of any of the Terms and Conditions of the Program.
- 3. An organisation will be entitled to only one membership account for accessing the Threat Mitigation Knowledge Hub platform.
- 4. After the account creation, the member will be responsible for maintaining the confidentiality and security of its login credentials.
- 5. If the login credential is lost, stolen, disclosed to an unauthorized third party or you think it has been compromised, you agree to notify CERT-MU.
- 6. Threat Mitigation Knowledge Hub will not responsible for any misuse or unauthorized access to any Member's account.
- 7. Any unused membership account will be deactivated within twelve months after the date of its creation. The Member will be notified by e-mail before the account is deleted unless the account is deleted due to a violation of the terms and conditions or discontinuation of the Service.
- 8. A Member may terminate its account at any time, for any reason or no reason, by sending an email to: contact@tmkh.govmu.org
- 9. Threat Mitigation Knowledge Hub provides Members access for **only** sharing and receiving threat intelligence consisting of context-rich, actionable and timely information in a variety of formats, including alerts and advisories, and indicators of compromise (IoCs).

- 10. Threat Mitigation Knowledge Hub will not be responsible for any hardware, software, Internet access, quality, suitability or unavailability issues.
- 11. Members will not share or provide any inappropriate, false, misleading, incorrect, infringing, defamatory or libelous content or information on the platform.
- 12. Members will not impersonate another member or gain unauthorized access to another member's account.
- 13. Members must access the platform from trusted devices only.
- 14. Members should ensure that any information shared on the platform is safe for sharing and will not introduce any virus, worm, spyware or any other computer code, file or program that may or is intended to damage or hijack the operation of platform.
- 15. Members shall minimise the exposure of personal data and sensitive information related to Members' organisation on Threat Mitigation Knowledge Hub.
- 16. The use of this platform may be logged and monitored by system and/or security personnel.
- 17. While we endeavour to ensure that the Threat Mitigation Knowledge Hub platform is normally available 24 hours a day, we shall not be liable if for any reason the platform is unavailable at any time or for any period. Access to the platform may be suspended temporarily and without notice in the case of system failure, maintenance or repair or for reasons beyond our control.
- 18. CERT-MU reserves the right to update, suspend or terminate the Terms and Conditions at any time. If we make any substantial changes we will notify you by posting a prominent notice on our website.

### **PRIVACY POLICY**

• By using the Threat Mitigation Knowledge Hub, Members' representative consent to the collection, use and disclosure of their personal information in accordance with this Policy.

- Personal data such as name, mobile number and email address are obtained when registration is done on the Threat Mitigation Knowledge Hub.
- Personal data will be collected and used in accordance with the Data Protection Act 2017 of Mauritius for the following purposes:
  - To help us in identifying you while using the Threat Mitigation Knowledge Hub;
  - Statistical Analysis
  - Improving our service
  - Requesting feedback from you
- Privacy policy pertaining to disclosure of personal data, safeguarding your personal information, information about other individuals and access to personal data are governed by the Data Protection Act 2017 of the Republic of Mauritius.